Connect

Newsletter 2025

[April - June] Edition II

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FEATURED

A Word from the Director

Paul Morrison

I am pleased to share several key updates and achievements from the past quarter at Connect Staffing Group:

We have been ranked 312 among the 500 fastest-growing companies across APAC for the third consecutive year, as recognized by the Financial Times.

A huge thank you to everyone for being part of this journey.

FT ranking: High-Growth Companies Asia-Pacific 2025

This underscores the strength and momentum of our growth trajectory.

Our east coast team, led by Kelly Taylor, has opened a new office in Maitland, NSW. Plans are underway to establish additional offices in South Australia and Queensland, expanding our national footprint.

We are now partnered nationally with Gallaghers Risk Management and Consulting, strengthening our support for ongoing national growth.

Multiple tenders have been submitted across Health and Aged Care sectors. We are now among the top three nursing providers for WA Health, reflecting our growing market presence.

Our staff are now actively engaged across aged care and healthcare sectors in WA, NT, NSW, TAS, and VIC.

We have successfully passed recertification and are Bureau Veritas certified in ISO 45001, 14001, and 9001 for another three years, reinforcing our commitment to operational excellence.

We will focus on consolidating our market position, expanding into new regions, and deepening our partnerships to drive long-term, sustainable growth.

We value your continued support and believe these milestones position us strongly for the future.
A special thank you to our leadership team, whose vision and commitment have been instrumental in shaping our growth.

Thank you for your ongoing partnership.

FEATURED

A Word from the East Coast Director

Kelly Taylor

East Coast Operations Spotlight

Connect Staffing's East Coast operations have marked a major milestone this quarter, celebrating one year since launch. Over the past 12 months, the team has grown significantly, built strong partnerships, and expanded our reach across key regions.

A standout achievement this quarter was the opening of our first New South Wales office, located in Maitland. Our NSW team has been actively securing regional contracts across New South Wales, Tasmania, and the Northern Territory. These contracts span a wide range of specialties, including Emergency Department, Mental Health, General Medical, Surgical, Aged Care, Multi-Purpose Services (MPS), Midwifery, Community Nursing, and Remote Area Nursing

In addition to our healthcare services, we're proud to announce the expansion of our portfolio to include hospitality staffing across Melbourne. We now offer skilled professionals in food services, including chefs and food service attendants, supporting a broader range of client needs across healthcare and hospitality sectors.
We've also focused on strengthening our member pool across the East Coast, ensuring we have a robust and diverse network of qualified professionals ready to meet the evolving needs of our clients. This includes welcoming a growing number of New Zealand nurses who have joined us from across the ditch, bringing with them a wealth of experience and a strong commitment to care. Their contribution has been a valuable addition to our workforce and culture.

This quarter also saw our team travel to Sydney alongside our Western Australia colleagues to attend the 2025 ANRA Forum and RCSA Talent X. These events provided valuable insights into industry trends, workforce innovation, and networking opportunities that will help shape our strategic direction moving forward.

As we celebrate our first year of East Coast operations, we thank our incredible staff, healthcare partners, and clients for their continued support.

We look forward to building on this momentum in the year ahead!

Connect's New Hires

As Connect Staffing continues to grow, we're expanding our internal teams to support the increasing demands of our operations.
Please welcome:

ALLOCATIONS CO-ORDINATOR

- Anne McKenna

"I joined Connect Staffing in February after relocating from Glasgow to Perth, and I'm settling in well on the West Coast.

What excites me most about this role is the opportunity to coordinate agency staff into meaningful work while supporting Australia's leading hospitality, healthcare, and aged care organizations. Being part of such a welcoming and motivated team has been a great experience.

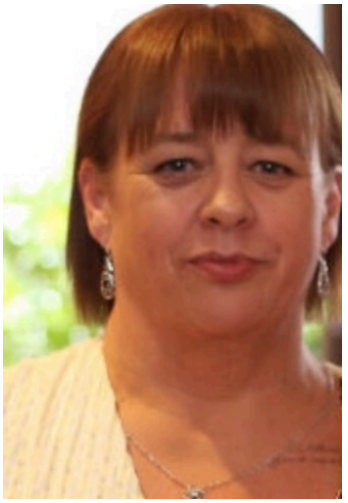
Previously, I worked as a Project Manager in Public Health Scotland's Strategy & Transformation team and as a Research Services Officer with the NHS. I also recently completed a Master's in Business Management with Project Management from Edinburgh Napier University."

- Tina Perry

"I joined Connect Staffing East in January 2025. With over 15 years of experience in an Allocations role, I'm delighted to work with a team of highly skilled and dedicated professionals. I currently hold a dual role, combining Allocations and Recruitment, which allows me to expand my skill set across the business.

I'm especially excited to contribute to the expansion of Connect Staffing East.

My goals are to assist in building an Allocations Team that focuses strongly on customer service and to create a work environment where the team feels comfortable and valued."



RECRUITMENT RESOURCER

- Maria Lipe

"I've been working with Connect Staffing Group in the recruitment team for around 3 months now. Since starting, I have gained valuable insight into both healthcare and the recruitment industry.

As someone who has only assisted in HR processes previously, I have found it both exciting and challenging to dive into the role of a recruiter in such a crucial and everchanging industry.

As I gain familiarity with the systems and processes, the most rewarding part is hearing our nurses interact with our lovely allocations team and picking up shifts, after getting to understand their need for flexibility and guiding them through the application processes.

I am keen to continuously acquire new skills and knowledge in the different departments within Connect Staffing Group, and to help provide individuals with fulfilling and rewarding career opportunities."

Health & Safety - Incident Reporting

Health and Safety Committee

- The Connect Staffing Health and Safety Committee meets regularly, and we are looking for our wonderful members to join. Please contact us in you're interested, we only need 30 minutes of your time and you will be compensated. Your input into helping us improve our Health and Safety policies plays a vital part of our employee consultation.
- At our last meeting we reviewed the OHS survey results from January. The feedback found most employees said they knew how to report an incident, 93% said they received adequate training, and 84% were happy with the way their incident was handled. Among the suggestions for improvement included – better communication and urging more staff to report hazards.
- There was a slight decline in incident numbers compared to the previous quarter, with Behavioural issues, falls, and assaults by patients among the top items.
- Occupational Violence and Aggression in the workplace is taken very seriously. Assaults from patients, visitors and staff are unacceptable and must be reported. For more information on the what do and how to prevent OVAs, please follow below link for some great resources.

Report an Incident or Injury

Click or copy this form link
https://forms.monday.com/forms/bb9a14894bd8ac4589088b55aef43c75?r=apse2

Perth Office: (08) 9206 0800
Melbourne Office: 1300 696 396

Marketing Updates: Strengthening Connections and Celebrating Our Culture

This update highlights our efforts to build meaningful connections within the team and externally, while promoting the vibrant culture that defines Connect Staffing Group. From engaging with industry events to launching new initiatives, we continue to foster an environment of growth, collaboration, and innovation. Stay tuned as we share how we're connecting with the community and showcasing the values that make us who we are.

Easter Brunch in Melbourne

Our Melbourne office enjoyed a festive Easter brunch hosted by Sector Serviced Offices — a wonderful opportunity to connect and celebrate together.
We hope everyone enjoyed the season, whether through team treats or shared moments in the office.

Melbourne Turns One!

This quarter we celebrated one year since opening our Melbourne office! It's been a remarkable journey filled with growth, new partnerships, and team achievements.
To mark the occasion, teams across Perth and NSW joined in the festivities with cake, shared memories, and laughter. Thank you to everyone who made it a day to remember.

Welcome to Maitland, NSW!

We're proud to announce the opening of our newest office in Maitland, NSW. This marks an exciting chapter in our growth, allowing us to better support our clients and workforce in the Hunter region.

📍 Address: Suite 14, Level 1, 14 Bulwer Street, Maitland NSW 2320

📞 Phone: 1300 696 396

If you're in the area, feel free to drop in, we'd love to say hello!

Insights from RCSA Talent X 2025

Our team joined industry leaders at RCSA Talent X 2025, exploring the future of recruitment across Australia and beyond. From AI-driven hiring to inclusive leadership, the sessions were packed with inspiration and practical tools we're excited to apply in our work.

Highlights from ANRA Forum 2025

This month, our team also attended the ANRA Forum 2025 in Sydney.
The forum featured powerful keynotes and rich conversations about workforce strategy and talent engagement. A big thank you to RCSA and ANRA for hosting such a valuable industry event.

A Sweet Moment: National Donut Day

To celebrate National Donut Day, our teams across offices enjoyed a well-earned treat. From jam-filled to sugar-dusted classics, it was a delicious reminder that teamwork (and donuts) makes the dream work.

Future Nurses and Midwives at ECU
We proudly attended the 2025 Jobs in Health Care (Nursing and Midwifery) Event at ECU

It was a fantastic opportunity to meet future nurses and midwives, share our insights, and highlight how Connect Staffing Group supports meaningful healthcare careers.

Thank you to ECU for an impactful event!

Showcasing Opportunities at NM TAFE Expo

Our team had a fantastic time at the NM TAFE Healthcare Industry Expo, connecting with aspiring healthcare professionals.
It was an engaging day filled with conversations about career pathways and the support we provide at every step. Thank you to NM TAFE for hosting such a well-organised event!

Positive Feedback

Kyle Prescott

I wanted to take a moment to share some wonderful feedback we received today from Mulgrave Private Hospital. The Nursing Coordinator expressed how impressed they are with your contribution, describing you as a fantastic addition to the nursing team.
Your efforts are truly appreciated—well done!

Thanks again for all that you do. We're proud to have you on team Connect!

~ Mulgrave Private

Hendri Lianto

Today's meal was beautiful. I'm 90 and I have never had a tastier shank ever. Perfectly cooked. Congratulations.
~ Val Maloney

Google Review

Highly Recommended! Connect Staffing Group is a fantastic agency for nursing professionals looking **~ Sisay Zegeye**

Google Review

Best nursing agency in Perth! So lovely to deal with highly recommend! **~ Katie Carroll**

Partnerships

Providing the best for our staff.

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